

WILLIAM W. WRIGHT

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PROFESSIONAL EXPERIENCE

WATER GRILL – KINGS SEAFOOD CO, San Diego, California

Sushi Chef

2021 – Present

NOBU, Chicago, Illinois

Jr. Sous Chef

2021

Line Cook

2020

SYDNEY CHILDREN'S HOSPITALS FOUNDATION, Sydney, Australia

UX/UI Internship

2019

Facilitated and coordinated the foundations recent expansion and curated the process from conception to publishing

- Designed, coded and implemented the redevelopment of the Foundation's website in coordination with the Strategic Programs Director and Digital Product Manager that highlighted the benefits of the foundation's recent expansion and importance of continued fundraising.
- Collaborated with Digital Producers across six different corporations to conduct usability testing of their respective websites.
- Designed a flexible database that could handle the acquisition and integration of these six corporations.
- Identified obstacles in current web flow and applied UX methods to build mockups and prototypes that would implement efficient solutions to enhance user experience.
- Showcased weekly updates to board members and validated that the current updates work to streamline business processes.

SHORE THING MARKET, Ira, Michigan

CSR and Assistant Manager

2017 – 2018

- Co-managed the company's finances, paperwork, payroll and shift schedules that resulted in balanced and accurate books.
- Interviewed, hired, trained and led 7 employees across the company while balancing team cohesiveness.
- Forecasted seasonal demand of each line item to ensure optimal in-stock quantities.
- Built and managed vendor relationships, promotional programs, and instituted scan data resulting in higher profit margins and more value for the customer.
- Cultivated customer loyalty and return business through building trusted relationships, understanding the local buying behaviors and efficiently resolving customer relations opportunities.

BARRICK ENTERPRISES, Royal Oak, Michigan

Image Consultant

2016

- Participated as a team member responsible for resolving customer, brand and mystery shopper feedback that prioritized the most impact while balancing the time to implement the change with cost.
- Maximized revenue opportunities through individually designed plans for each contracted account. Consulted with the dealers on-site on how best to fulfill the image requirements while maximizing score improvement across all brands that Barrick represents to drive desired consumer shopping behavior while satisfying brand requirements.
- Project managed image enhancements through scheduling vendors, ordering materials, helping with installation and ensuring timelines were met within budget.

EDUCATION

UNIVERSITY OF CALIFORNIA AT SAN DIEGO EXTENDED STUDIES, San Diego, California

Full Stack Development Bootcamp

MICHIGAN STATE UNIVERSITY, East Lansing, MI

Bachelor of Arts (BA), Experience Architecture (XA)

ADVANCED SKILLS

Javascript (Node, Next, React, Express), Java, Python, .NET FrameWork, Azure, MongoDB, MySQL, REST API (GraphQL), Git, HTML/CSS (Tailwind, Bootstrap), Usability Testing, UI Prototyping / UX Design, Microsoft Office (Word, PowerPoint, Excel, Outlook)